

2018-2019 ANNUAL REPORT

HONORING OUR NEIGHBORS THROUGH INTENTIONAL SERVICE

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A NEW VISION For the future

EMPOWERING Communities to thrive

A MESSAGE FROM THE CHAIRMAN & CEO

Dear Friends,

Since our founding in 1951, Good Samaritan Community Services (Good Sam) has honored the neighbors we serve in communities throughout South and Central Texas by providing services and programs for children, youth and seniors. We continue to work with our neighbors to meet life's challenges by providing access to opportunities that enhance their education and employment opportunities, services that allow them to become more economically self-sufficient and healthier, and other resources that allow them to achieve their dreams.

To be effective, our programs must foster resiliency and meaningful relationships between the members of our community and their families. Your generosity *empowers our communities to thrive*. The success of your support is demonstrated daily in the stories that our neighbors share of their achievements, some of which follow. It is because of "good samaritans" like you that their success and well-being is possible. Thank you for allowing us to bestow these daily blessings on your behalf to help our neighbors succeed in Brownsville, the Rio Grande Valley, San Antonio, Sonora, and Wimberley.

We are pleased to share with you our 2018 - 2019 Annual Report, highlighting the impact of your support as we empower our neighbors to access opportunities that transform their lives.

With gratitude,

Milage Call

The Rev. Mike Chalk 2018 - 2019 Chairman of the Board

Simon G. Salas Chief Executive Officer



HISTORY OF GOOD SAM AND OVERVIEW OF SERVICES

Established in 1951 by the Episcopal Diocese of West Texas, Good Samaritan Community Services (Good Sam) began as a downtown mission of St. Mark's Episcopal Church under the leadership of Bishop Everett Jones. At the time, the West Side area of San Antonio - where Good Sam's Community Center is located - had the highest incidences of infant death from diarrhea and poor sanitation. In response, Good Sam started building programs to address health and educational disparities in the community. Good Sam has since grown to become a private, nonprofit 501(c)(3) organization and United Way agency that provides comprehensive services to overcome the challenges of poverty to more than 4,700 individuals and 1,800 families in 6 locations around South Texas in FY 2019.

OUR INFLUENCE



We foster relationships that empower individuals through the delivery of high quality Child, Youth and Family Development Services.



stability and strengthens families, provides skills and supports necessary for personal success and enhances quality of life.



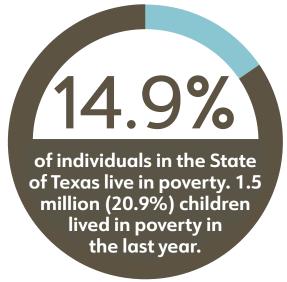
HELPS FAMILIES

overcome economic poverty and break the cycle of generational poverty.

E3

INCOME EQUALITY STATISTICS

Empowering Our Neighbors



The zip code of your birth is the most important predictor of overall lifetime wealth. San Antonio leads the nation in spatial income inequality between the 78207 and 78258 zip codes.

A person born in a more affluent area of San Antonio will outlive those born on the West Side by 20 years.

Texas ranks 42nd in per-student public education funding.

Without action, and when opportunity is taken out of the equation, the cycle of generational poverty continues.

GOOD SAM STATS:

- **73%** of program participants had satisfactory attendance in the 17-18 school year, as compared to 65% of their peers.
- Students participating in afterschool and summer enrichment programming at Good Sam were also more likely to stay in school; while 23% of their peers were considered to be at risk of dropping out, only 17% of program participants were at risk. In addition, fewer program participants were chronically absent from school, 9% as opposed to 13%.

78207 STATS:

- 93% of 78207 residents are Hispanic or Latinx.
- Over **50%** of children and youth under the age of 18 live in homes where the head of household is a single mom.
- **40%** of residents live in poverty; **57%** of children residing in the 78207 zip code live in poverty.
- **92%** of students residing in 78207 qualify for free or reduced-price school lunches.
- **46%** of adults over the age of **25** residing in 78207 do not have a high school diploma or equivalent.

WHERE WE SERVE

4,654 NEIGHBORS SERVED

WIMBERLEY 117 served

.

SONORA 112 served

SAN ANTONIO North East Campus

92 served

SAN ANTONIO

West Side Campus 3,202 served 94 Child Development Services (CDS) 1,738 Youth Development Services (YDS) 1,462 Family Development Services (FDS)

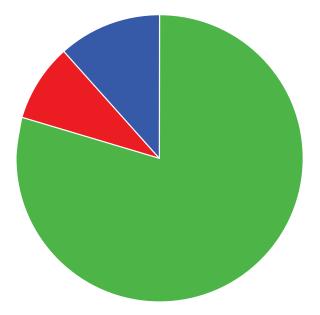
> RGV (PHARR) 141 served

BROWNSVILLE 990 served

FINANCIAL SUPPORT

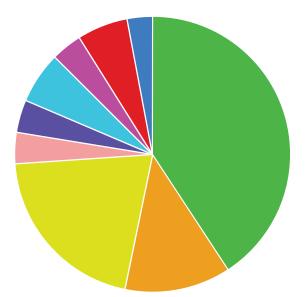






\$3.5M SPENT ON PROGRAMS

\$386K SPENT ON FUNDRAISING

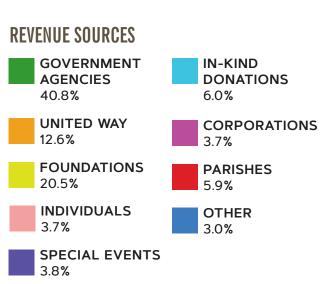


EXPENSES BY DEPARTMENT



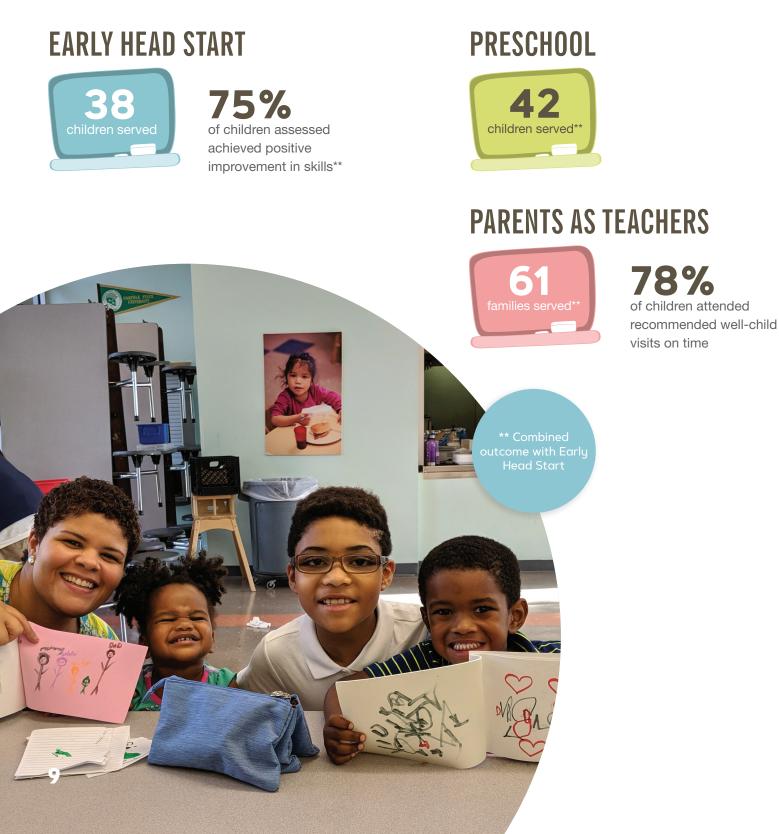
MANAGEMENT & GENERAL 11.6%

FUNDRAISING 8.8%



SERVING OUR CHILDREN: CHILD DEVELOPMENT SERVICES OUTCOMES

The goal of Child Development Services is to instill a foundation for lifelong learning and personal success by providing a safe and nurturing environment that fosters individual growth and development so children enter kindergarten ready to learn.



CDS SUCCESS STORY – YESENIA'S STORY

"My name is Yesenia Martinez, and I have three boys - Ray, Matthew, and Junior - who all have attended the Afterschool and Camp Good Sam programs. We have been coming to Good Sam for the last two years, starting off with Matthew attending daycare and then with me being enrolled in the Parents as Teachers (PAT) program. I like coming to Good Sam because I always feel welcome here. I always feel at home and know that my kids are safe. The Center is the heart of the barrio, and we are always treated like family.

The PAT program has helped me as a single mom to grow as a parent. Angels like Ms. Nadia, Tansy, Bridgette and Patsy were like a survival guide for me and were there for me in my struggles being a single mother. They were there for me when I was struggling with depression and trauma from an abusive relationship. They made me aware of resources like the Bridge program and taught me to

forgive my past and to go forward with the future to work hard and provide for my kids. I feel strong and independent, and I learned first how to love God, and then how to love myself and others. I've started three businesses, and I know that right now I'm unbreakable. My strength is knowing that my kids are proud of me and that I'm going to give them a better future. I will never forget the people at Good Sam who have been there for me in my struggle, and have always been there to cheer me on and make me feel that I'll be okay. I tell all my friends to go to Good Sam because here you're family. You're at home here."

The goal of YDS is to help youth acquire the life and academic skills necessary for personal success by providing positive adult role models and opportunities to cultivate personal strengths that translate into constructive, lasting skills and experiences.

Only 2 out of 5 high school graduates enroll in a Texas institution of higher education the fall after high school graduation.

SERVING OUR CHILDREN: YOUTH DEVELOPMENT SERVICES OUTCOMES

AFTERSCHOOL



72% of youth participating in STEM projects expressed an increased interest in STEM careers



ASSET BUILDING FOR CLIENTS (ABC)



youth served in Brownsville and San Antonio



of ambassadors remained enrolled in college

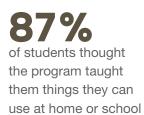


SERVING OUR FUTURE: YOUTH DEVELOPMENT SERVICES OUTCOMES

CAMP GOOD SAM



youth served in San Antonio, Brownsville, Sonora, RGV and Wimberley



72%

of students indicated their desire to read increased

COLLEGE & CAREER READINESS



229

90% of high-school seniors participating in college and career advising enrolled in post-secondary education

OVER \$4 MILLION

awarded in scholarships to high school graduates

TEXAS HILL COUNTRY CAMPS

youth served in San Antonio, Brownsville, Sonora, RGV and Wimberley

> **90%** gained an understanding and appreciation for nature

U

77% indicated that camp made them feel better about themselves

YDS SUCCESS STORY – RAFA'S STORY

Rafael Murillo (Rafa) has been part of the Good Sam community for several years, having participated in Camp Good Sam and Afterschool programs. As a Lanier High School student, he joined Good Sam's College and Career (CCR) program during his freshman year and studied architecture and construction management while in school. He also joined mariachi and played the Vihuela, a 5-string Mexican instrument. He took a leave from the CCR program during his sophomore and junior years to work, until he was recruited by CCR Advisor Jacob Benn in his final year at Lanier. Rafa says, "The CCR program really helped in getting me ready for college, especially in filling out applications and financial aid."

Rafa graduated in 2019 and was awarded Good Sam's Bishop Jones Award. He was accepted with a full ride scholarship from Union College in New York, where he is currently studying mechanical engineering. His dream job is to become an inventor. He says what he misses about home is his family, the culture and food, but is excited about his studies at Union.

SERVING OUR SENIORS: SENIOR CENTER OUTCOMES

Good Sam's Senior Center program is the only nationally accredited senior center in South and Central Texas, and one of only five nationally accredited senior centers in the state. The Senior Center program provides seniors in the 78207 and surrounding zip codes with comprehensive services that support their overall health and wellness. Seniors participate in activities that reduce social isolation and increase physical mobility, and have access to routine wellness services. The program operates yearround, Monday through Friday, from 9:00 am to 2:00 pm, and is offered to participants at no cost.



140 SENIORS SERVED

The demographic most affected by poverty according to data obtained by the U.S. Administration on Aging (2018) are older Hispanic women, accounting for 39.5% of individuals experiencing poverty in Bexar County.

2018-2019 PROGRAM YEAR







are Hispanic/Latinx



living in households with incomes at or below federal poverty level

SENIOR CENTER SUCCESS STORY CATALINA'S STORY

"I worked at Kelly Air Force Base for 25 years, first as a data transcriber and later as a computer operator, before the base closed. I was offered to transfer to Colorado but decided to retire and stay close to home near my daughters and grandkids. I first came to Good Sam in 2009 after I retired when I used to come to my grandson's meetings for the youth program. Jill Oettinger, the CEO at the time, told me I was eligible to join the Senior Center so that's when I joined. Before joining the senior program, I used to just sit at home. I was 59 at the time, and now I'm 68.

I like coming to Good Sam for all the new friends I've met since I came and all the new friends I continue to make. The Senior program has helped me grow and helped me maintain myself. I was diagnosed as bipolar, and all the counselors here have helped me and taken a lot off of my shoulders, especially talking to Liz and Ellie.

Before I came to Good Sam, I felt I could not do a lot of things but now I feel like I'm doing a lot of good things here. What keeps me going is the Center and my grandkids - I have eight total. I love sewing and have made aprons here for Christmas, but gardening is my baby right now. I love to work in the garden here at Good Sam and help the plants grow and keep the garden maintained. I want everyone who comes to Good Sam to see it and feel welcome here."

FIELD EDUCATION SERVICES



The Field Education program leverages partnerships with over 15 higher education partners to provide collegiate-level students opportunities to fulfill internship or work study placements. Students gain relevant professional experience in a collaborative environment at Good Sam.

26 TOTAL INTERNS & WORK STUDY 11,012

INTERN HOURS SERVED \$271,568 EQUIVALENT DOLLARS SAVED **5.29** EQUIVALENT FULL TIME EMPLOYEES

UNIVERSITY/ORGANIZATIONAL PARTNERS Universities and Organizations Represented: US Army, Baylor University Our Lady of the Lake University SA Works, Sewanee University Texas A&M University Texas A&M University San Antonio Texas State University University of Kentucky University of Southern California University of Texas at Arlington University of Texas at San Antonio

VOLUNTEER SERVICES

Volunteers are a highly valuable extension of staff. Their donations of time and skills are crucial for the ongoing operation of Good Sam. By providing an opportunity to bridge people's personal passions and the mission of the agency, we create ambassadors and awareness of the work we do.

588 TOTAL VOLUNTEERS

15 Total groups

MENTORS

3,590 VOLUNTEER HOURS SERVED

\$88,537.54 EQUIVALENT DOLLARS SAVED **15,631** LIFETIME VOLUNTEER HOURS SERVED

80% RETAINED VOLUNTEERS

8 EQUIVALENT FULL TIME EMPLOYEES

GOOD SAMARITAN SOCIETY

The Good Samaritan Society recognizes historical and lifetime "Champion" donors who have reached milestones in their giving.

CHAMPION OF THE COMMUNITY

Episcopal Diocese of West Texas

Goldsbury Foundation

Kronkosky Charitable Foundation

Rackspace Foundation

The Perry & Ruby Stevens Charitable Foundation

CHAMPION OF THE NEIGHBORHOOD

The Charity Ball Association of San Antonio Elizabeth Huth Coates Charitable Foundation

H-E-B The Harvey E. Najim Charitable Foundation

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The circles of giving represent donors for the 2018 - 2019 fiscal year.

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In Honor of Ellen Zimmerman

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TO CONTINUE EMPOWERING YOUR NEIGHBORS

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