2017-2018 ANNUAL REPORT

FOSTERING RELATIONSHIPS THAT

EMPOWER



A MESSAGE FROM THE CHAIRMAN & CEO

Dear Friends.

We enter our 67th year of service to our neighbors, committed to serving as a catalyst for change in communities throughout Central and South Texas. The challenges of life continue to grow, and we continue to adapt to meet the need for services that support children, youth and families which enable them to access opportunities to lead better lives.

To help youth and families lead better lives, the programs we offer must be centered on the development of meaningful relationships amongst family members, and between our neighbors and us. By fostering intentional relationships, children, youth, and families learn the tools essential to achieve their dreams and they become more self-sufficient.

The power of your generosity is demonstrated in the life stories and depictions of success in the pages that follow. However, the power of our ministry comes not from the successes that we report in print, but from the thousands of "good samaritans" like you who set aside time in your daily lives to care. Thank you for making it possible for us to bestow these daily blessings on your behalf to families in San Antonio, Brownsville, Sonora, Wimberley, and the Rio Grande Valley.

We are pleased to share with you our 2017 - 2018 Annual Report, highlighting our efforts to provide high quality community services. The Annual Report highlights the impact of your support as together, we foster relationships that empower.

Chairman of the Board

Simon G. Salas Chief Executive Officer



Good Samaritan Community Services is a catalyst for change, supporting youth, individuals, and families by providing excellent community services to overcome economic poverty.

THE IMPORTANCE OF EMPOWERMENT



14.7%

of families in the State of Texas live in poverty. 1 out of 5 children lived in poverty in the last year.

San Antonio leads the nation in income inequality between the 78207 and 78258 zip codes.

The zip code of your birth is the most important predictor of overall lifetime wealth.

Income inequality is about much more than income.

Disadvantaged communities are linked to:

PHYSICAL IMPLICATIONS

Increased mortality
High-risk behaviors

Increased health risks

PSYCHOLOGICAL IMPLICATIONS

Increased mental health issues

Chronic stress

Increased abuse & trauma

Decreased educational achievement

SOCIAL IMPLICATIONS

Increased crime

Juvenile delinquency

Decreased quality of life

Social isolation

OUR INFLUENCE We foster relationships that empower individuals through the delivery of high quality Child, Youth, and Family Development Services **INCREASES** stability and strengthens families Helps families

BREAK THE CYCLE

of generational poverty



WHERE WE SERVE



SONORA

154 youth served

SAN ANTONIO

VEST SIDE CAMPUS

3,864 children, youth and adults served

WIMBERLEY

163 youth served

SAN ANTONIO

ORTH EAST CAMPUS

225 youth served

RGV (PHARR)

267 youth served

BROWNSVILLE

925 youth served

SPOTLIGHTS FROM THE YEAR

WE LAUNCHED A PARENTS AS TEACHERS (PAT) PROGRAM within the Child Development Services department. This evidence-based home visiting model is designed to engage parents and caregivers of children ages 0 to 5 to promote optimal early development, learning, and the health of children.

WE RECEIVED RECOGNITION BY THE STATE FOR THE FIFTH CONSECUTIVE YEAR. One or more students or staff members from Good Sam has received an award from the Texas Department of Family and Protective Services at the annual Partners in Prevention (PIP) Conference. The PIP Conference is the largest annual gathering of prevention and early intervention professionals in Texas, where parent educators, youth service providers, civic leaders, policy advocates, and researchers have the opportunity to learn and network as professionals. Since 2014, Good Sam has been a recipient of one or more of five awards presented each year at the conference.

OUR CAMPUS WAS VISITED BY COMMISSIONER JERRY MILNER. In August this year we were visited by Commissioner Jerry Milner, the Associate Commissioner at the Children's Bureau and the Acting Commissioner for the Federal Administration on Children, Youth, and Families. Commissioner Milner visited the campus to learn more about our service to the community and witness first-hand the impact of our programs. The highlight of the visit was a conversation between Commissioner Milner and several of our Youth Advisory Committee (YAC) members, where our students shared their experiences and challenges they face, and stories of the transformative relationships they've developed through Good Sam. The conversation was so rich, emotional, and honest that Commissioner Milner personally invited our youth to participate in his opening keynote address at the Annual Childcare Administrators Conference in Austin, Texas.

CHILD DEVELOPMENT SERVICES

ONLY 1 IN 4 KINDERGARTENERS

in Bexar County are considered "very ready" for school in four out of five developmental domains.

The goal of CDS is to instill a foundation for lifelong learning and personal success by providing a safe and nurturing environment that fosters individual growth and development so children enter kindergarten ready to learn.

EARLY HEAD START

children served

93% of children assessed achieved positive improvement in skills**

PRESCHOOL

93% of children assessed achieved positive improvement in skills**

PARENTS AS TEACHERS

children served

79% of children attended recommended well-child visits on time



RHODA

"I first started bringing my first daughter, Nyssa, to the Preschool program when she was three years old. We chose Good Sam because we fell in love with everything that Good Sam has to offer and we really like the environment. When my second daughter, Talia, was born, we enrolled her in the Early Head Start program as an eight-week-old.

I can definitely tell the difference between the girls, because Talia started as an infant and Nyssa started when she was almost three years old. They are both naturally smart, but Talia had language and focus at an earlier age than Nyssa. The routine really helped her growth, and I know she will be ready for school when she goes to kindergarten.

For the last year, we have participated in the Parents as Teachers program where Ms. Janie comes to our home for visits once per month. I like the home visits because she involves the whole family and there is always something that I learn about parenting. Janie gives me short lessons that I can look at online, which is great, because I don't always have time to read.

I am proud of the way I have grown as a parent from my first child to my second. I understand things a little better and act intentionally, instead of reacting to situations in the moment. Good Sam has definitely taught me that and I am so thankful for the enrichment that Good Sam provides to me and my family."

^{**} Combined outcome with Early Head Start

YOUTH DEVELOPMENT SERVICES

1 IN 10 STUDENTS

in Bexar County will drop out of high school.

The goal of YDS is to help youth acquire the life and academic skills necessary for personal success by providing positive adult role models and opportunities to cultivate personal strengths that translate into constructive, lasting skills and experiences.

AFTERSCHOOL

411 youth served in RGV and San Antonio

75% of youth assessed increased or maintained an understanding of a healthy lifestyle

COLLEGE & CAREER READINESS

1.185 youth served in San Antonio

of high-school seniors participating in college and career advising enrolled in post-secondary education

\$1.1M awarded in scholarships

ASSET BUILDING FOR CLIENTS (ABC)

youth served in Brownsville and

San Antonio

service learning projects completed

YOUTH AMBASSADORS

youth ambassadors enrolled in college

% of 7 ambassadors remained enrolled in college



ORLANDO

"I joined the Asset Building for Clients program in Brownsville my Senior year of High School, where I served on the Youth Advisory Committee (YAC). At the age of 18, I am considered a Junior at the University of Texas Rio Grande Valley and work as a Youth Service Specialist for Good Sam. The biggest challenge that I faced as a child was my education and the lack of technology that I had access to as a student.

Because of that, my spark has always been anything revolving around technology, but my future goals have changed since I've joined Good Sam. As a staff member for Camp Good Sam, I got to work with a student that expressed an interest in video game programming. The spark that I helped ignite in that student's mind was the beginning of a fire inside me to help others find their spark, and I thank him for that.

AWAR

One of my main dreams now is to create a technology camp in my community where children can choose whichever technology career path and have the tools and teachers to develop their skills.

Growing up, I faced many challenges, both internal and external, that have shaped me into the individual I am today. I am proud that Good Sam has taught me that if I ever hit rock bottom, I have the courage to get back up, and that's the greatest accomplishment of my life."

YOUTH DEVELOPMENT SERVICES

CAMP GOOD SAM

1,690 youth served in San Antonio, Brownsville, Sonora, RGV, and Wimberley

of students thought the program taught them things they can use at home or school

80% of students indicated their desire to read increased

TEXAS HILL COUNTRY CAMPS

youth served in San Antonio, Brownsville, Sonora, RGV, and Wimberley

89% gained an understanding and appreciation for nature

indicated that camp made them feel better about themselves



MARIAH

"I am in 6th grade at KIPP Camino Academy. My mom used to work at Good Sam before I was born, and she even got her GED here. I've been coming to the Afterschool and summer Camp Good Sam program since I was in first grade. I've been to Camp Capers twice! My mom and I always talk about if she won the lottery, we'll give so much back to Good Sam because we love it so much. Everyday, my brother and I ask her to pick us up later so we can stay.

I hate reading, it's a fact about me. One summer I could not come to Camp Good Sam because I didn't pass the STAAR reading test, and I had to go to summer school. That summer was so boring.

But at Camp Good Sam, we always read a book, and I realized that when I find something really interesting, I go ahead and take advantage and read it. I loved Percy Jackson, Five Kingdoms, and then I got really interested in The Land of Stories. I'm on the second book now!

I am writing a book now, but I'm barely on chapter three. One day I was reading The Land of Stories and all of a sudden I just started writing about these two people and I started illustrating it and drawing out what they look like. And then I finished the first chapter, and then chapter two, and chapter three! I'm thinking about becoming a writer when I grow up."

FAMILY DEVELOPMENT SERVICES

There is a 20 YEAR DIFFERENCE

in the average lifespan of residents living in 78207 and 78258 zip codes.

The goal of FDS is to develop life skills essential for family stabilization, self-sufficiency, and enhanced quality of life by providing a multi-faceted approach that consolidates and applies all available community resources.

SENIOR CENTER

160 seniors served

71% of clients demonstrated an increased quality of life, as measured by the Quality of Life Indicator within 90 days of enrollment

ADULT CASE MANAGEMENT

102 adults served

97% of clients developed the life skills and supports essential to family strengthening and stabilization and increased self- sufficiency after 90 days in case management services

IMMEDIATE ASSISTANCE

100% of families in situational and support necessary for immediate problem

families served

crisis acquired the assistance resolution



"I was born and raised here in San Antonio, but went to California in 1959 for 40 years. When my wife passed away, I felt like I should come back to where I was born and raised. Once I started coming to Good Sam, I began to volunteer in the kitchen. I make the coffee, set up lunch, and take out the lunch for those that are not able.

I then ran and became the President of the Senior Council for Good Samaritan. Our priority as officers is taking care of the other Seniors. I love what I'm doing because I like to help the Seniors, especially the ones who are disabled. It's a good environment and a fun place to come. You get to meet people your own age or a little bit older, and everyone is nice, so it is good for the new Seniors who are coming in. I also teach the jewelry classes, I believe it helps with their hand-eye coordination. The idea is to get them to participate, because once they do, they love it, and continue to participate.

What I've been most proud of since coming to Good Sam is finding myself. After my wife passed I was staying home all the time. Once I started to come, and the people were so nice, it motivated me to get out. It's a good environment and a fun place to be. Instead of staying home and doing nothing, we get to come here and meet new people."



FIELD EDUCATION SERVICES

The Field Education program leverages partnerships with higher education partners to provide collegiate-level students with opportunities to gain relevant, professional experience in a collaborative environment.

TOTAL INTERNS & WORK STUDY

13,582 INTERN HOURS SERVED

\$273,479 EQUIVALENT DOLLARS SAVED

EQUIVALENT FULL TIME EMPLOYEES

10 UNIVERSITY PARTNERS



VOLUNTEER SERVICES

The Volunteer Services program focuses on the quality of a volunteer's experience rather than the quantity of volunteers that we receive.

By providing an opportunity to bridge people's personal passions and the mission of the agency, we create ambassadors and awareness of the work we do.

822 TOTAL VOLUNTEERS

12,167 INTERN HOURS SERVED

\$300,030 EQUIVALENT DOLLARS SAVED

79% RETAINED VOLUNTEERS

EQUIVALENT FULL TIME EMPLOYEES

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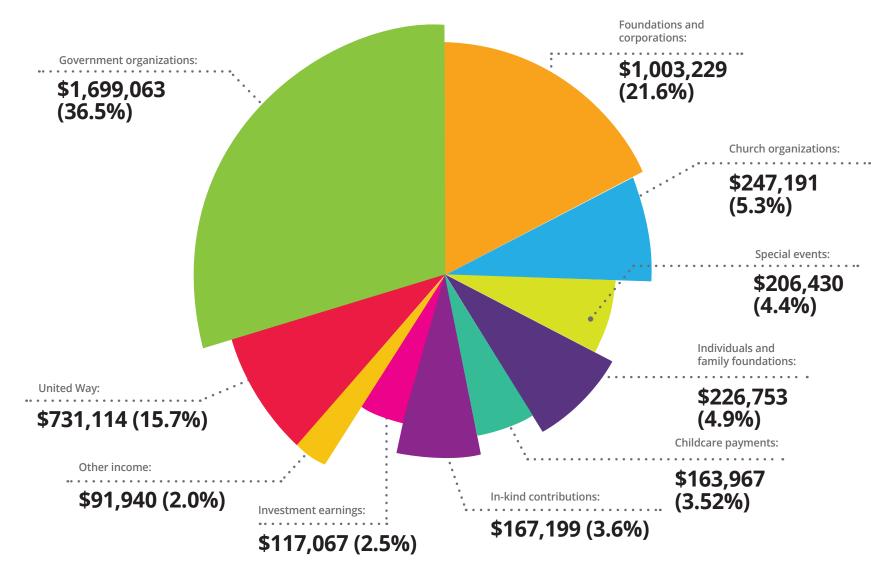
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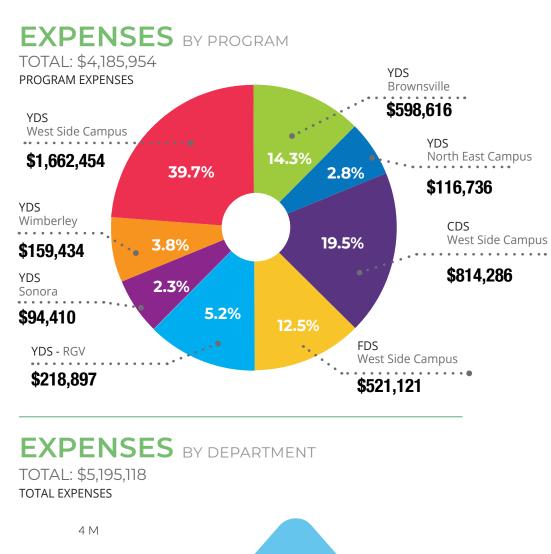
FISCAL YEAR 2018 SUMMARY

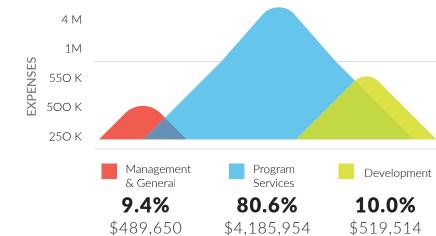
TOTAL: \$4,653,953

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